

Mvix | Flex Setup Guide - Mini PCs

1. Before you begin - Flex requirements

- Purchase a supported PC with the following minimum requirements:
 - Intel or AMD 64-bit CPU, with a Geekbench 5 multi-core benchmark score of 650 or higher: <https://browser.geekbench.com/processor-benchmarks#multi-core>
 - 4GB RAM
 - 32GB storage
 - HDMI or DisplayPort for video out
- Some suggested hardware options:
 - [Intel NUC 7 Essential Mini PC](#)
 - [Zotac ZBOX CI325 Mini PC](#)
- Wired gigabit ethernet network connection
- USB keyboard
- USB mouse (optional)
- USB drive for installation - 4GB or larger
- Purchase an Mvix Flex software license (contact your Mvix Solutions Consultant for more information)

NOTE: Proceeding with installation will erase and remove all existing data on your PC's storage drive. Be sure to consider this and perform any necessary backups before proceeding.

2. Prepare your installation media

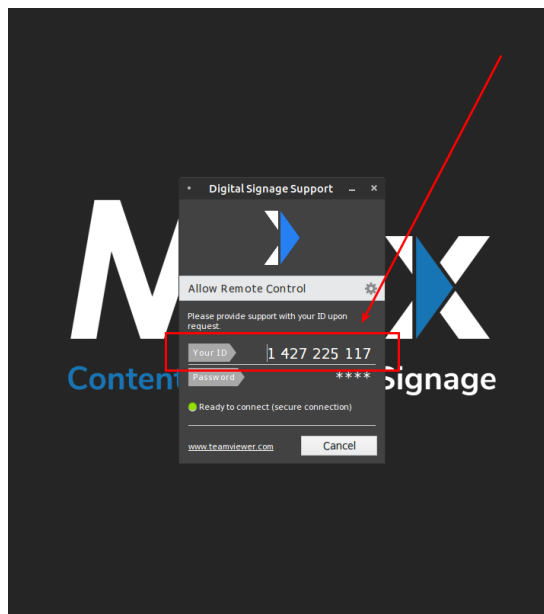
- Insert a 4GB or larger USB drive into your computer
- Erase all files from the USB drive so that it is completely blank
 - We recommend a FAT32 formatted USB drive for best compatibility. If you want to format your USB drive to FAT32 on Windows 10, follow the steps below:
 - Connect your USB drive to the device and click on Open folder to view files option
 - Right click on your USB drive and click on Format option
 - From the window, select FAT32 from the drop down bar under File system
 - Click on Start and OK to commence the formatting process
 - Once the formatting is completed click on OK
- **Download the Mvix Flex ZIP file to your computer from the link provided by Mvix Technical Support. This download link can be found in the email with the subject line "Your Mvix Flex Installation Instructions".**
- Extract the entire contents of the ZIP file onto the root of the USB drive
- Eject and Remove the installation USB drive from your computer, and plug it back into your digital signage PC

3. Install the Flex app for Mini PC

- Ensure that you have plugged in both a USB keyboard and the installation media (USB drive) from the previous step before continuing
- Power on your digital signage PC and select the installation USB drive from the boot menu
 - If you see your installation USB drive listed multiple times in the boot menu, select the “UEFI” boot option
- The installation process will begin and proceed automatically
- Before completing the installation to your storage drive, there will be one or more confirmation dialogs that require you to press ENTER to proceed
 - This process is designed to work with all types of storage media, but If you have any questions/concerns about the confirmations which appear on-screen, you may contact support for further assistance
- The installation process may take 5-10 minutes to complete, depending on the performance of your hardware
- At the end of the installation process, your digital signage PC will automatically power OFF

4. Activate your device

- Ensure that your digital signage PC has an active network connection (wired ethernet highly recommended) before continuing
- Power on your digital signage PC and wait for it to initialize
- After booting, you will see a 9 or 10 digit support ID at the center of the screen:



- At this point, use another PC/Mac or mobile device and go to <https://www.xhibitsignage.com/activate> to complete the device activation form
 - Enter “Your ID” from the device support utility as the “Device ID” on the activation form
- The Mvix Technical Support team will review your activation details and set up your client account along with your device registration - this process is usually completed within 1 business day
- Once your device is activated, the activation screen will disappear, and the device will begin playing Mvix sample content

5. Schedule Your Content

- Your device setup is now complete, and you can access <https://www.xhibitsignage.com> using your account login credentials
- Moving forward, you will use XhibitSignage to schedule and manage your devices and their playback content
- Enjoy!

Have additional questions? Contact Mvix Technical Support by emailing us at: mvixsupport@mvixusa.com